

Support and Product Life Cycle



This document outlines the **Support and Product Life-Cycle** details for specific Accubid brand products, and the corresponding version. **End of Support** refers to the last day in which a particular Accubid brand product and version was, or will be, officially supported by the Accubid brand Product Support group. Support means the resolution of issues and the answering of feature/function inquiries for a particular product and version.

While all support officially ends at the **End of Support** date, reasonably best efforts will be made to assist a client with an active Extended Service Plan on products and/or versions that have passed the **End of Support** date (providing the knowledge and technology resources are available to do so). Any and all bugs discovered in a particular product and/or version (actively supported or not) would either have been, or will be, addressed in a newer existing or future release. Bug fixes are never made to legacy releases; as such, should a particular bug found in a legacy product have been fixed in a newer release, clients will have to upgrade to the newer release to take advantage of the bug fix.

Product Status refers the availability of a particular product and/or version. Version Discontinued means a product is active, but a particular version is no longer available. Version Active means a product is active and a particular version is available. Product Discontinued means a product is no longer available.

Product and Version	Release	End of Support	Product Status
Accubid Enterprise Estimating 1	Jan-01-05	Feb-01-07	Version Discontinued
Accubid Enterprise Estimating 2	Feb-01-06	Jun-15-08	Version Discontinued
Accubid Enterprise Estimating 3	Jun-15-07	Mar-09-10	Version Discontinued
Accubid Enterprise Estimating 4	Mar-09-09	Oct-01-11	Version Active
Accubid Enterprise Estimating 5	Oct-01-10	1 year from next major release	Version Active
Accubid Pro 1	Sep-01-94	Aug-01-98	Version Discontinued

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Product and Version	Release	End of Support	Product Status
Accubid Pro 2	Aug-01-97	Oct-01-00	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 4	Oct-01-99	Mar-01-03	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 5	Mar-01-02	Jan-01-05	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 6	Jan-01-04	Feb-01-07	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 7	Feb-01-06	Apr-16-08	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 8	Apr-16-07	Apr-08-09	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 9	Apr-08-08	June-08-10	Version Discontinued
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 10	Jun-08-09	Jun-06-12	Version Active
Accubid Pro/BidWinner Plus/BidWinner/PowerBid 11	Jun-06-11	1 year from next major release	Version Active
BidWinner 3.5	Dec-01-96	Oct-01-00	Version Discontinued
CADTakeOff 17.2	Apr-12-05	1 year from next major release	Version Active

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CADLive 1	Jan-01-05	Apr-01-06	Version Discontinued
CADLive 2	Apr-01-06	Oct-28-08	Version Discontinued
CADLive 9 ⁺	Oct-28-08	Jun-08-09	Version Discontinued
CADLive 10	Jun-08-09	Jun-06-12	Version Discontinued
CADLive 11	Jun-06-11	1 year from next major release	Version Active
ChangeOrder 3	May-01-96	Aug-01-01	Version Discontinued
ChangeOrder/ChangeOrder Pro 4	Aug-01-00	Jul-01-03	Version Discontinued
ChangeOrder/ChangeOrder Pro 5	Jul-01-02	Mar-01-06	Version Discontinued
ChangeOrder/ChangeOrder Pro 6	Mar-01-05	Feb-01-07	Version Discontinued
ChangeOrder/ChangeOrder Pro 7	Feb-01-06	Apr-16-08	Version Discontinued
ChangeOrder/ChangeOrder Pro 8	Apr-16-07	Apr-08-09	Version Discontinued

⁺CADLive version number updated to 9 (instead of 3) for version number parity with Accubid brand Classic Estimating (Accubid Pro, BidWinner Plus, BidWinner, PowerBid) and Change Order (ChangeOrder Pro, ChangeOrder) family of products.

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Product and Version	Release	End of Support	Product Status
ChangeOrder/ChangeOrder Pro 9	Apr-08-08	June-08-10	Version Discontinued
ChangeOrder/ChangeOrder Pro 10	Jun-08-09	Jun-06-12	Version Active
ChangeOrder/ChangeOrder Pro 11	Jun-06-11	1 year from next major release	Version Active
ConstructJob	N/A	N/A	Version Active
Electrical Drafting Layout prior to 17.2	Apr-12-05	Upon release of next version	Version Active
LiveCount 1	Jun-08-09	Sep-30-11	Version Active
LiveCount 2	Sep-30-10	Jun-06-12	Version Active
LiveCount/LiveCount Pro 2.5	Jun-06-11	1 year from next major release	Version Active
PowerBid 1	Aug-01-96	Oct-01-00	Version Discontinued
Progress Billing 1	Sep-01-02	Sep-01-05	Product Discontinued
Remote WorkOrder 10	Jan-28-10	Jun-06-12	Product Discontinued

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Schedule & Dispatch 10	Jan-28-10	Jun-06-12	Product Discontinued
T & M Billing 1	Jun-01-99	Jan-01-03	Version Discontinued
T & M Billing 5	Jan-01-02	Apr-16-08	Version Discontinued
T & M Billing 8	Apr-16-07	Apr-08-09	Version Discontinued
T & M Billing 9	Apr-08-08	Jan-28-11	Version Discontinued
T & M Billing 10	Jan-28-10	Jun-06-12	Version Active
T & M Billing 11	Jun-06-11	1 year from next major release	Version Active

A note about Accubid’s DOS products (1985 to 1995)

All Accubid brand DOS products have been discontinued. Support is not available on any Accubid brand DOS product as knowledge, and technology resources, no longer exist to adequately support these products, and the DOS platform itself.

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